

CHRISTMAS OPENING

The Parking and Traffic Appeals Service will be open at the following times over the Christmas period:

- Sat 23 – Tues 26 December - closed
- Wed 27 – Fri 29 December – Postal adjudication only
- Sat 30 Dec- Mon 1 January – Closed
- Tues 2 January – Postal adjudication only
- Wed 3 January open as usual

The PATAS enquiry line and processing centre will be open 8.00am-5.00pm between Wed 27 – Fri 29 December.

PROCEDURAL ISSUES

Adjudicators have mentioned in previous annual reports and key cases the importance of getting procedures right.

This recommendation is borne out in a recent Ombudsman report which criticised a local authority system which allowed enforcement action to be taken before the statutory time limits had expired.

A copy of the report can be found at: <http://www.lgo.org.uk/other.htm#Highways>

Examples of issues which adjudicators have identified are:

- The issuing of charge certificates whilst an appeal is pending;
- Calculation of time limits in statutory enforcement notices
- not including a Notice of Appeal when issuing a Notice of Rejection to appellants.

The following are procedural issues which PATAS staff have noted whilst processing appeals:

- authorities not advising PATAS if and when the Notice of Appeal form is sent after the Notice of Rejection;
- the 'Official Use' box on page two of the Notice of Appeal sometimes contains the date of issue of the Penalty Charge Notice rather than the date on which the Notice of Rejection was issued.

PROCEDURAL ISSUES (CONTINUED)

- where an appellant has sent the Notice of Appeal form to the local authority in error, the form should have a date received stamp added to it before sending on to PATAS.

CONGESTION CHARGING – CHRISTMAS ENFORCEMENT

A reminder that the Congestion Charging Scheme does NOT operate at the following times over the Christmas period:

Christmas Day and Boxing Day (25 and 26 December)
New Year (1 January 2007)

In addition to the above Bank Holidays, there is also no Charge for using the Zone between Christmas Day and New Year's Day (inclusive).

DVD EVIDENCE

It is becoming more common for appellants to submit evidence to the adjudicator on DVDs.

We are now forwarding this to local authorities in DVD format for their comments.

The adjudicator has also directed that the local authority provide a copy of evidence they submit in this way directly to the appellant.

PARKING

QUARTER TOTALS (JULY-SEPTEMBER 2006)

SUMMARY

	REC'D	STAT DEC REC'D	ALLOWED	OF WHICH DNC	REFUSED	OF WHICH W'DRAWN	TOTAL SEALED	% ALLOWED INC. DNC	% DNC
Barking and Dagenham	80	0	33	2	57	0	90	37%	2%
Barnet	435	29	783	464	43	0	826	95%	56%
Bexley	64	13	76	16	30	0	106	72%	15%
Brent	179	25	259	147	59	0	318	81%	46%
Bromley	165	44	174	58	142	0	316	55%	18%
Camden	676	99	511	278	604	5	1115	46%	25%
City of London	171	18	109	39	116	0	225	48%	17%
Croydon	156	21	138	75	64	3	202	68%	37%
Ealing	513	51	758	363	155	0	913	83%	40%
Enfield	97	21	71	46	54	0	125	57%	37%
Greenwich	66	0	81	44	35	0	116	70%	38%
Hackney	514	1	836	453	92	4	928	90%	49%
Hammersmith & Fulham	243	21	163	43	232	2	395	41%	11%
Haringey	224	0	219	99	112	1	331	66%	30%
Harrow	166	18	188	145	92	2	280	67%	52%
Havering	54	5	125	103	31	1	156	80%	66%
Hillingdon	57	21	36	23	52	1	88	41%	26%
Hounslow	168	0	95	31	145	3	240	40%	13%
Islington	590	19	459	161	199	3	658	70%	24%
Kensington and Chelsea	699	25	269	129	266	4	535	50%	24%
Kingston Upon Thames	124	0	42	15	90	0	132	32%	11%
Lambeth	600	0	518	212	115	2	633	82%	33%
Lewisham	76	9	157	86	36	0	193	81%	45%
Merton	111	0	56	27	19	0	75	75%	36%
Newham	257	75	146	47	183	2	329	44%	14%
Redbridge	144	8	89	51	86	0	175	51%	29%
Richmond Upon Thames	102	39	95	35	112	0	207	46%	17%
Southwark	663	0	786	628	93	0	879	89%	71%
Sutton	65	3	33	9	66	1	99	33%	9%
Tower Hamlets	174	0	203	73	48	2	251	81%	29%
Transport for London	845	88	794	448	265	3	1059	75%	42%
Waltham Forest	261	1	251	143	101	1	352	71%	41%
Wandsworth	433	0	343	179	292	3	635	54%	28%
Westminster	3683	26	3909	1298	279	20	4188	93%	31%
TOTALS :	12855	680	12805	5970	4365	63	17170	75%	35%

BUS LANES	QUARTER TOTALS (JULY-SEPTEMBER 2006)								
	SUMMARY								
	REC'D	STAT DEC REC'D	ALLOWED	OF WHICH DNC	REFUSED	OF WHICH W'DRAWN	TOTAL SEALED	% ALLOWED INC. DNC	% DNC
Barking and Dagenham	2	0	2	0	1	0	3	67%	0%
Barnet	87	18	32	10	28	1	60	53%	17%
Bexley	4	2	1	0	12	0	13	8%	0%
Brent	8	0	11	5	8	0	19	58%	26%
Bromley	22	12	11	3	18	0	29	38%	10%
Camden	8	2	4	0	7	0	11	36%	0%
City of London	1	1	0	0	0	0	0	n/a	n/a
Croydon	2	1	1	0	2	0	3	33%	0%
Ealing	92	0	70	30	47	4	117	60%	26%
Enfield	0	1	0	0	2	0	2	0%	0%
Hackney	5	0	9	4	2	0	11	82%	36%
Hammersmith & Fulham	12	3	5	1	20	0	25	20%	4%
Haringey	4	0	9	3	11	0	20	45%	15%
Harrow	18	7	7	0	20	0	27	26%	0%
Hillingdon	6	1	4	3	2	0	6	67%	50%
Islington	11	0	15	3	9	0	24	63%	13%
Kingston Upon Thames	7	0	0	0	1	0	1	0%	0%
Lambeth	37	0	18	8	16	1	34	53%	24%
Lewisham	5	0	0	0	5	0	5	0%	0%
Merton	11	0	5	2	1	0	6	83%	33%
Newham	17	9	8	4	18	0	26	31%	15%
Richmond Upon Thames	23	6	11	1	14	0	25	44%	4%
Southwark	11	0	4	4	5	0	9	44%	44%
Tower Hamlets	15	0	10	2	2	0	12	83%	17%
Transport for London	130	49	47	11	114	0	161	29%	7%
Waltham Forest	5	0	7	1	4	0	11	64%	9%
Wandsworth	5	0	7	1	10	1	17	41%	6%
TOTALS :	548	112	298	96	379	7	677	44%	14%

LORRY BAN	QUARTER TOTALS (JULY-SEPTEMBER 2006)								
	SUMMARY								
	REC'D	STAT DEC REC'D	ALLOWED	OF WHICH DNC	REFUSED	OF WHICH W'DRAWN	TOTAL SEALED	% ALLOWED INC. DNC	% DNC
ALG TEP	7	0	14	3	3	0	17	82%	18%

MOVING TRAFFIC	QUARTER TOTALS (JULY-SEPTEMBER 2006)								
	SUMMARY								
	REC'D	STAT DEC REC'D	ALLOWED	OF WHICH DNC	REFUSED	OF WHICH W'DRAWN	TOTAL SEALED	% ALLOWED INC. DNC	% DNC
Camden	182	18	162	84	136	3	298	54%	28%
Croydon	24	9	6	1	35	1	41	15%	2%
Ealing	120	0	103	33	48	3	151	68%	22%
Hammersmith & Fulham	9	0	2	0	17	0	19	11%	0%
Haringey	44	0	27	18	11	0	38	71%	47%
Islington	66	1	60	17	28	0	88	68%	19%
Lambeth	21	0	15	4	0	0	15	100%	27%
Newham	39	8	19	3	46	1	65	29%	5%
Transport for London	106	39	39	12	95	1	134	29%	9%
Wandsworth	12	0	9	3	5	0	14	64%	21%
Westminster	78	0	13	5	0	0	13	100%	38%
TOTALS :	714	75	455	180	421	9	876	52%	21%

CONGESTION CHARGING	QUARTER TOTALS (JULY-SEPTEMBER 2006)								
	SUMMARY								
	REC'D	STAT DEC REC'D	ALLOWED	OF WHICH DNC	REFUSED	OF WHICH W'DRAWN	TOTAL SEALED	% ALLOWED INC. DNC	% DNC
Transport for London	2068	479	1087	788	1763	19	2850	38%	28%

CONGESTION CLAMP & REMOVE	QUARTER TOTALS (JULY-SEPTEMBER 2006)								
	REC'D	STAT DEC REC'D	ALLOWED	OF WHICH DNC	REFUSED	OF WHICH W'DRAWN	TOTAL SEALED	% ALLOWED INC. DNC	% DNC
	Transport for London	2	0	0	0	2	0	2	0%

ALL APPEALS

TOTALS :

QUARTER TOTALS (JULY-SEPTEMBER 2006)								
SUMMARY								
REC'D	STAT DEC REC'D	ALLOWED	OF WHICH DNC	REFUSED	OF WHICH W'DRAWN	TOTAL SEALED	% ALLOWED INC. DNC	% DNC
16194	1346	14659	7037	6933	98	21592	68%	33%

PATAS Performance

	July	August	September	Quarter 2
Parking Adjudicators				
Average weeks delay postal	17	17	17	17
Average weeks delay personal	20	21	21	20
Total	19	20	20	20
CC Adjudicators				
Average weeks delay postal	9	8	7	8
Average weeks delay personal	23	20	18	21
Total	21	19	17	19